

# **DNR** AIR, WASTE, REMEDIATION & REDEVELOPMENT

## **DIVISION SUCCESS STORIES**

*April – June 2015*

*Customer service is a priority in the Air, Waste, Remediation & Redevelopment Division. One measure of our success in this area is the feedback we receive from customers. Following is feedback received from April through June 2015.*

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### **Air Permit Renewal – EMCO Chemical Distributors, Inc.**

*Mark Hammers  
Northeast, Air Management Program  
June 8, 2015*

We wanted to reach out to you and tell you what a great job Mark did working with us on a recent air permit renewal for our client EMCO's Pleasant Prairie facility. Due to an unfortunate mistake, the mail department at EMCO accidentally filed the permit renewal application, rather than sending it to the DNR. By the time the error was discovered, there was a very short window to renew the air permit before it expired (the facility didn't qualify for permit shield). Mark was fantastic to work with, very prompt in his review and really put in extra effort to get the permit issued in a timely manner. We, as well as the folks at EMCO, are very thankful for his efforts and wanted to let you know what a great job he did. Thank you and have a great day.

*Mindy Ochs, P.E.  
Endpoint Solutions*

I wanted to take a quick minute and reach out to you as well regarding Mr. Hammers and his outstanding work with EMCO and our consultants at EndPoint on this most recent air permit renewal...It was Mr. Hammers and his efforts, flexibility, vision and work, at a time that he had absolutely no obligation in doing so, that led to the permit being issued in a timely manner and whose individual efforts in working with EMCO and our consulting team that was the muscle for getting this permit issued.

At a time when regulatory bodies are coming under increasing criticism at being difficult to work with, it is experiences such as this and people such as Mr. Hammers that restore the faith in the process by which the regulations are designed. We greatly appreciate his efforts and wanted to pass along our appreciation for his efforts and representation of the DNR in working with us in a tough situation. Thank you.

*Brian Roperm Director, EH&S  
EMCO Chemical Distributors, Inc.*

### **Impressive Site Assessment and Cleanup Program**

*Remediation & Redevelopment Program  
May 1, 2015*

I've been a consultant for approximately 30 years, and practice all over the United States. My work entails site assessments and remediation of contaminated soils and groundwater, with the goal being closure. I'm licensed in nine States, and have worked with many regulators across the nation in these efforts.

Of all the States, I've been most impressed with the Wisconsin Department of Natural Resources (WDNR). I've found its approach to site assessment and cleanup to be straight-forward, logical, and transparent. Its use of prescriptive forms have saved me much time (and my clients much money) in preparing documents. I have also worked with many fine professionals at WDNR, including Binyoti Amungwafor, a Project Manager for a current project of mine. WDNR's staff have always treated me with respect, and have given me prompt and useful guidance.

This week I traveled from California to attend WDNR's Consultants' Day. As typical of WDNR, I found the experience valuable and useful in my work. The seminar was professional, efficient, and covered many of the issues I work with. The seminar is yet another way WDNR stands out as an exemplar agency.

*Jeremiah D. Jackson, PhD, PE  
Senior Principal Engineer  
J2Environmental, LLC*

**Hazardous Waste**

*Heidi Jasso  
Southeast, Waste & Materials Management Program  
May 6, 2015*

I needed some help updating a Hazardous Waste Certification form. I felt Heidi went above and beyond what she had to do. She asked questions to understand my problem, and then walked me through the solution. This was the best experience I've had dealing with the DNR. Thank you.

*Mark Schlaikowski*

**Remediation and Redevelopment – Village of Menomonee Falls**

*Mark Drews  
Southeast, Remediation & Redevelopment Program  
June 24, 2015*

Mark is a pleasure to work with and provides prompt and logical feedback. He has been a critical in making a very complicated remediation and development project successful while still being protective of human health and the environment.

*Chris Hatfield  
Stantec Consulting*

**Waste Hauling**

*Brad Wolbert  
Central Office, Waste & Materials Management Program  
June 19, 2015*

I had questions regarding waste hauling and transportation in the State of Wisconsin. I'm conducting a request for bid on behalf of the Department of Veterans Affairs at their Home in King, WI. Brad was incredibly knowledgeable and helpful with all of my questions. I didn't feel like I was taking up his time or that I was keeping him from other things. He was patient and very thorough in answering my many questions.

*JoDee Johnson*

**Former Landfill Site**

*Doug Cieslak  
Southeast, Remediation & Redevelopment Program  
June 9, 2015*

We purchased a vacant property for our home site and the sellers did not mention in the property condition report that the site was a former landfill site (Town of Brighton). Doug was very helpful in getting us the DNR reports on the property and putting us into contact with Bizhan Sheikholeslami to help us with our problem. We really appreciate the fact that Doug responded in a timely and professional manner.

*Kerry Gloss*

**Timely Air Operating Permit Renewal**

*Tom Zelinski, Mike Griffin  
Southeast, Air Management Program  
June 24, 2015*

We applied for our operating permit renewal on February 9, 2015 and received our renewed permit on June 4, 2015. It was refreshing to have such a speedy turn-around and wanted to acknowledge it. We appreciate the fine service and cooperation we receive from our Milwaukee contacts, Tom Zelinski and Mike Griffin.

*Donna Griesemer, Vice President and Treasurer  
Spic and Span, Inc.*

**Environmental Report**

*Wendy Weihemuller  
South Central, Remediation & Redevelopment Program  
June 5, 2015*

We are a real estate company that needed a copy of an environmental report from the archives. I was referred to Wendy, who returned my call in a very timely manner. I explained that we needed the report as a condition of closing on a property and she took care of it and exceeded our expectations. She is so pleasant to work with. She was professional, a good listener and caring and got right back to us to help answer any questions we might have had.

...The fact that Wendy never made me feel like my lack of knowledge of the process was a problem, that I was a nuisance with my questions or taking up too much of her time was refreshing. She is a professional through and through and I look forward to working with her very much in the future. She was outstanding. Great attitude.

*Michelle Johnson*

**Application for an EPA Number**

*Sarah Shiel  
West Central, Waste & Materials Management Program  
June 12, 2015*

She was incredibly kind, courteous and helpful for the whole process!

*Anonymous  
Via Customer Service Survey*

**File Review**

*Greg Moll  
Southeast, Remediation & Redevelopment Program  
June 29, 2015*

All information that I was looking for was provided in a timely manner. Requested initial info and then needed additional paperwork that was under a separate cover letter. Greg was able to locate that information and forward it my way via email, saving me a trip to their office.

*JT Holcombe*

**Project Information**

*Jennifer L. Gurske, Adrian Stocks (Water Division)  
Central Office, Waste & Materials Management Program  
June 5, 2015*

Very timely response with the information I needed. Staff worked very efficiently.

*Anonymous  
Via Customer Service Survey*

**Air Emissions Reporting**

*Ralph Patterson  
Central Office, Air Management Program  
June 10, 2015*

On May 28, 2015 I received an e-mail from Ralph. He pointed out some missing information on the 2014 AEI report that we might want to adjust. We had follow-up phone and e-mails through June 10, 2015. He was very helpful both over the phone and by e-mail as we attempted to get things addressed on our end. He was able to input the correct information instead of having us redo the entire electronic report.

*Anonymous  
Via Customer Service Survey*

**Recycling**

*Bob Germer  
Northern, Waste & Materials Management Program  
May 31, 2015*

Bob helped me fulfill the requirements of the DNR recycling program. He was helpful in the filling out of the Recycling Program Accomplishments And Estimated and Actual Costs Annual Reports.

*Mark Anderson  
Former Town of Little Rice Supervisor*

**Scrap Processing**

*Carrie Stoltz  
Northern, Remediation & Redevelopment Program  
June 1, 2015*

Carrie Stoltz was involved with several discussions with U.S. EPA related to remedial strategies for a scrap processing site in Medford, Wisconsin. Carrie was knowledgeable about the subject matter and obtained the necessary support assistance when needed. She was very help in the process and my working experience with her was pleasant.

*Anonymous  
Via Customer Service Survey*

**Self-Certification Assistance**

*Dan Werner  
Central Office, Waste & Materials Management Program  
May 28, 2015*

I called Dan and asked about the information for self certification. He explained the section of NR related to the program. He was very nice to talk to.

*Hooshang Zeyghami*

**Business Expansion**

*Heidi Jasso  
Southeast, Waste & Materials Management Program  
May 27, 2015*

We are a small car dealership, service and body shop. We are in the process of expanding our service in the body shop department and installing a paint booth. Heidi was very helpful with explaining and providing information on how to get started in providing additional links for information needed. We are looking forward to contacting Heidi, as she made herself very available for any future needs we may have.

*Monika H. Lukas*

**PECFA Closure**

*Thomas Versteegen  
Northeast, Remediation & Redevelopment Program  
May 22, 2015*

We had been working with Tom for several months in order to obtain final closure for our PECFA site. Tom did an excellent job communicating to me what was needed and did a great job working with our environmental consultant in order for us to get closure. He also was very helpful to us in regards to our building expansion projects explaining what we were allowed and not allowed to do.

You have no idea what this letter means to us! I really appreciate all your efforts on your end.

*Chris Tews, VP  
Dale Gas & Oil Co. Inc.*

**Hazardous Waste Invoice**

*Heidi Jasso  
Southeast, Waste & Materials Management Program  
May 28, 2015*

I needed to resolve an invoice for a Hazardous Waste Fee. Heidi not only assisted in resolving the invoice but provided valuable insight on how I can prevent the issue from reoccurring.

*Jeff Smith*

**Air Emissions Reporting**

*Ralph Patterson  
Central Office, Air Management Program  
June 16, 2015*

I needed some guidance with accepting and certifying my company's Air Emission Report. Our communication was strictly through email. His replies were prompt, clear, and to the point. Exactly what I needed.

*Eric M Frawley*

**PECFA Change Order Request**

*Beth Erdman  
Northeast, Remediation & Redevelopment Program  
May 21, 2015*

As project manager working on behalf of the responsible party, I've been working with Beth since the beginning of site investigation activities in September 2014. Throughout the entire process, Beth has been extremely prompt in her review/response, very courteous and professional. From my perspective, her technical questions/concerns have seemed very reasonable and astute. Moreover, I've found her to be extremely helpful and sincerely interested in moving the project forward in a cooperative manner (not unlike a partnership) toward the shared goal of environmental protection and regulatory closure. My interactions with Beth have been nothing but positive. She is firm, but fair.

*Anonymous  
Via Customer Service Survey*

**Hazardous Waste Audit**

*Brenda S. Halminiak  
West Central, Waste & Materials Management Program  
May 26, 2015*

Brenda was very helpful during the audit and provided great feedback on correcting any issues we had. She was a great resource and is continuing to help assure we have a system in place to remain compliant.

*Anonymous  
Via Customer Service Survey*

**Stage II Decommissioning Grant Program – Stop N Go**

*Jennifer Feyerherm  
Central Office, Air Management Program/Bureau of Community Financial Assistance  
June 1, 2015*

Thanks Jennifer. The grant process was very easy to do for our three sites. I'm glad the State of Wisconsin did this and that it was administered very easily and efficiently. Great job to you and your department!

*Kurt T. Paradise, Controller  
Stop-N-Go of Madison*

**Compliance Documentation**

*Brenda Halminiak  
West, Central, Waste & Materials Management Program  
May 19, 2015*

Our facility was addressing [Notice of Noncompliance] issues and I was providing compliance documentation to Return To Compliance (RTC). Ms. Halminiak provided extremely appreciated guidance in this project and was a pleasure to work with on the return to compliance.

*Anonymous  
Via Customer Service Survey*

**DNR Regulations on Commercial Property in Superior**

*Carrie Stoltz  
Northern, Remediation & Redevelopment Program  
May 14, 2015*

Very helpful in explaining the issues and spent sufficient time with me so all questions were answered.

*Anonymous  
Via Customer Service Survey*

**Renewal Assistance**

*Sarah Shiel  
West Central, Waste & Materials Management Program  
May 15, 2015*

Call[ed] to find out if I could email a renewal instead of mailing. [Sarah] answered the phone immediately, answered my question, knew what I was talking about, plus very pleasant!

*Anonymous  
Via Customer Service Survey*

**Grant and Funding Opportunities**

*Jessica Lawent*

*Southeast, Air Management Program*

*May 14, 2015*

Contacted to find out about potential grants and funding opportunities for retrofits for non-road and stationary equipment and to find out about communities and organizations with the needs for retrofits. Jessica's response was immediate over the phone and then a follow-up summarized via email – what a wonderful resource you have! Such a pleasure that she listened fully to my needs and questions and provided even more than I may have asked about when she recognized she could assist beyond my request.

*Julia Ruslys*

**Waste Minimization Efforts**

*Scott Szymanski*

*West Central, Waste & Materials Management Program*

*May 14, 2015*

[Assisted with] research regarding Wisconsin regulations concerning waste minimization efforts. Very polite, and provided excellent documentation as well as commentary on matter at hand.

*Anonymous*

*Via Customer Service Survey*

**Brownfields Information – Sun Prairie**

*Barry Ashenfelter*

*Central Office, Remediation & Redevelopment Program*

*June 2, 2015*

A collaborative initiative to get taxes paid, improve the environmental quality, enhance the Main Street corridor, and support a local business. It is difficult to learn that funding is limited for remediation projects. Barry did a professional job of reminding everyone at the meeting of this fact. He was also able to reference pertinent statutes in response to liability questions.

*Anonymous*

*Via Customer Service Survey*

**Change in Reporting Personnel**

*Kathy Warren*

*South Central, Waste & Materials Management Program*

*May 14, 2015*

Kathy has assisted me in the past, she has always been very helpful.

*Anonymous*

*Via Customer Service Survey*

**Air Permit Invoice**

*Michael Ross*

*West Central, Air Management Program*

*June 12, 2015*

Email exchange to determine whether annual air permit fee is retroactive or prospective, because it just doesn't say on the invoice. He quickly responded to clear up that the invoice was for last one month period. Michael is very easy to work with, intelligent and does what he says he will do.

*Murray Sim*

**Annual Recycling Report**

Marie Stewart  
South Central, Waste & Materials Management Program  
May 9, 2015

Filing yearly recycling report. You have a very friendly and helpful staff.

Anonymous  
Via Customer Service Survey

**Pharmaceutical Waste**

Heidi Jasso  
Southeast, Waste & Materials Management Program  
May 6, 2015

Our pharmacy needed to obtain the EPA ID number in order to schedule our pharmaceutical hazardous waste pick up. There was a lot of confusion and unclear information so the interaction lasted several weeks which with a terrific help of the DNR staff member was successfully resolved. Professional, helpful and knowledgeable individual I extremely enjoyed working with. Very grateful for the service provided!

Anonymous  
Via Customer Service Survey

**Underground Storage Tanks**

James Moser  
Central Office, Remediation & Redevelopment Program  
April 30, 2015

Contacted to get information on removing underground storage tanks. James took the time to answer any questions I had and was very professional and courteous.

Anonymous  
Via Customer Service Survey

**Infectious Waste Disposal Information**

Heidi Jasso  
Southeast, Waste & Materials Management Program  
May 1, 2015

I needed information on rules, regulations and procedures on disposing of infectious waste for a small dental office. Heidi was very helpful with not only obtaining pertinent information but also sharing specific web sites that I might want to use in the future. Very pleasant.

Anonymous  
Via Customer Service Survey

**Annual Recycling Report**

Daniel Werner  
Central Office, Waste & Materials Management Program  
April 30, 2015

On April 28, 2015 at 9:30pm I sent Dan an email with concerns about the annual recycling report that was due on April 30, 2015. He personally called me on April 29, 2015 to help me set up a WAMS account. He sent me helpful emails on the 29<sup>th</sup> and 30<sup>th</sup> to make sure I could get into the site to do the report. He told me if I had trouble to call his personal cell phone at home and he would try to help at night to finish the report. I was able to do the report without bothering Dan. He was a big help!

I really appreciate the service that was provided to me from Dan. I feel he went out of his way to make sure I would be able to finish the report on time (this was my first time completing the report).

Rhonda Hubbard  
Town of Fennimore

**PECFA Reimbursement Closure Claim – Kenosha**

*Lee Delcore*

*Southeast, Remediation & Redevelopment Program*

*June 5, 2015*

Many thanks for checking into the PECFA reimbursement closure claim for me and my family. Also thank you for being there for us, when we were disillusioned and no one else seemed to know what to tell us. Your time line on everything was on point and so very helpful for us to get through it all.

*Rosemary Cibrario  
Safeway Auto*

**Hazardous Waste Complaint Assistance**

*Thomas Maglio*

*West Central, Waste & Materials Management Program*

*April 29, 2015*

I am a village clerk. We were receiving complaints from residents that this particular resident is salvaging refrigerators and other appliances on his home property. We wanted to make sure he is not violating any DNR requirements for freon disposal.

We wanted to know if our resident was properly handling waste, and the DNR was able to verify that. I very much appreciated the additional information that was provided to me. I had asked Mr. Maglio to get back to me on the waste handler that Mr. Farr was using, and he did just that. The information helped me to complete our record of the incident/complaint.

*Anonymous  
Via Customer Service Survey*

**EPA ID Application**

*Heidi Jasso*

*Southeast, Waste & Materials Management Program*

*April 28, 2015*

I needed help filling out an EPA ID application for a customer of mine that needed one right away. Heidi was extremely helpful and was able to respond back to me immediately and also helped with my application for my customer and got an ID set up the same day and within less than an hour from when I submitted it. I was incredibly impressed.

*Anonymous  
Via Customer Service Survey*

**Requesting Case File Information**

*David Hanson, Linda Michalets*

*Southeast, Remediation & Redevelopment Program*

*May 29, 2015*

As usual David was very helpful and simply copied the documents I needed from an active case file, which Linda supplied to him within the same business day as my request!

*Anonymous  
Via Customer Service Survey*

**E-Cycle Wisconsin**

*Sarah Murray  
Central Office, Waste & Materials Management Program  
April 27, 2015*

On April 20 I requested to have my site removed from the electronics recycling list. A week later Sarah reported that it has been taken care of. What I'm most happy about is that it only took one email to have my issue rectified. All too often about a half dozen emails have to be sent to clarify every little detail. Thanks again to Sarah for her assistance.

*Anonymous  
Via Customer Service Survey*

**Obtaining EPA IDs for Bridge Paint Projects**

*Sue Brumberg, Cari Pagel, Diane Hammel, Kathy Warren, Heidi Jasso  
Waste & Materials Management Program  
April 24, 2015*

Sue and Cari respond quickly whenever I have a request - even when it isn't a rush. They communicate well with each other and with their customers...I can't say enough good things about all of the waste management staff who handle the EPA ID requests. They are always professional and efficient.

Diane is right on top of the requests and always responds quickly. She is also gentle when pointing out that I've sent my request to the wrong region. It is a pleasure to work with her.

Kathy is very attentive to the DOT deadlines and always responds quickly. If she is out of the office she has offered to forward our request on to another staff person to help keep our projects on track. I appreciate her patience with our often last-minute requests.

Heidi always amazes me with how quickly she turns around my requests. It's a pleasure to work with her!

*Shar TeBeest  
Wisconsin Department of Transportation*

**Asbestos**

*Mark Davis  
Southeast, Air Management Program  
May 15, 2015*

Did a building walkthrough to verify sampling that was completed and to verify any abatement that needed to be done above and beyond the original abatement scope. Mark was very helpful and informative. He took the time to scour the building to assure that all asbestos and universal waste was accounted for and dealt with properly. His timely, courteous, and professional manner was very much appreciated. I am glad to be working with him on this project as I can rest assured that we are taking all the necessary steps and precautions to assure a safe work site and healthy local environment.

*Brian Noll*

**Well Abandonment**

*Pat Collins  
West Central, Remediation & Redevelopment Program  
April 13, 2015*

We want to abandon our well and needed the well history. Pat was very helpful and promptly got us the information we needed. Otherwise we wouldn't have any idea where to look.

*Anonymous  
Via Customer Service Survey*

**Annual Recycling Report**

*Bob Germer*

*Northern, Waste & Materials Management Program*

*April 16, 2015*

I needed some help in getting the required information to finish the 2014 Recycling Report. Mr. Germer is very pleasant and easy to work with. He helped me with a difficult situation and provided contact information that will be very useful in the future.

*Cynthia Lokemoen*

**Automotive Safety Standards**

*Marty Burkholder*

*Central Office, Air Management Program*

*May 14, 2015*

I was looking for information on automotive safety standards. Very timely and proactive response to my needs.

*Gail Glaze*

**Question on EPA ID**

*Diane Hammel*

*Northeast, Waste & Materials Management Program*

*April 14, 2015*

Excellent!

*Anonymous  
Via Customer Service Survey*

**Closed Spill Form for Enderby HG Spill**

*Beth Erdman*

*Northeast, Remediation & Redevelopment Program*

*June 05, 2015*

Thanks for the quick turnaround on the closure of the case file. North Shore Environmental Construction Inc. appreciates the opportunity to provide these services and looks forward to working with everyone on future projects.

*Fred Ringle, Operations Manager  
North Shore Environmental Construction Inc.*

**Medical Waste Disposal**

*Barb Bickford*

*Central Office, Waste & Materials Management Program*

*April 2, 2015*

Questions regarding medical waste disposal for schools. Her information was presented very simply and clarified our questions so that we were able to proceed with a plan.

*Anonymous  
Via Customer Service Survey*

**Corrective Action Management Unit Application**

*John Robinson*

*Northern, Remediation & Redevelopment Program*

*June 18, 2015*

In an area that was mired with legal overtones, John suggested a simple and practical way to reach a mutual goal.

*Paul Kline*

**Landfill Information**

*Bob Germer  
Northern, Waste & Materials Management Program  
April 1, 2015*

Bob is always a pleasure to work with.

*Anonymous  
Via Customer Service Survey*

**Annual Recycling Report**

*Nancy Gloe  
Southeast, Waste & Materials Management Program  
April 1, 2015*

There was an error on my annual recycling report. Nancy was very helpful and courteous.

*Devona Udulutch*

**Configure Air Monitoring Equipment**

*Dave Terpstra  
Central Office, Air Management Program  
May 21, 2015*

Very pleasant to work with.

*Anonymous  
Via Customer Service Survey*

**Environmental File Review**

*David Hanson  
Southeast, Remediation & Redevelopment Program  
April 7, 2015*

Very responsive and knowledgeable, even though it was a busy time with other parties seeking his assistance.

*Mark C. Treter  
Treter Law office*

**Request for File Review**

*David Hanson  
Southeast, Remediation & Redevelopment Program  
April 7, 2015*

As usual David was able to take the extra moment to look into a small file we had requested to review and scan the pertinent info, saving us lots of time. He even went another step to look through the file to make sure no additional details were available (instead of sending it out for copying/scanning).

*Anonymous  
Via Customer Service Survey*

**Air Emissions Reporting**

*Ralph Patterson  
Central Office, Air Management Program  
June 29, 2015*

I needed some final revisions to our Annual Emissions Inventory Form. Mr. Patterson does an excellent job in assisting with the reporting. Over the years, I have found him extremely helpful.

*Elizabeth Steinhour*

**Lender Liability Clarification Letter**

*Tauren Beggs  
Northeast, Remediation & Redevelopment Program  
May 27, 2015*

Thanks for your prompt service on this matter.

*John Llinas, VP Commercial Loan Officer  
The Stephenson National Bank & Trust*

**Air Emissions Reporting**

*Ralph Patterson  
Central Office, Air Management Program  
04/29/2015*

Ralph has always provided top of the line support on questions/issues that I have.

*Anonymous  
Via Customer Service Survey*

**Federation of Environmental Technologists Sustainability Seminar**

*Ruth O'Donnell  
Southeast, Waste & Materials Management Program  
March 27, 2015*

FET extends a special Thank You to Rebecca Vanderbeck, Ruth O'Donnell, Bryant Esch and Jon Raymond for an EXCELLENT Webinar on Sustainability today. It was well-done and professionally executed. Thanks for sharing your expertise to benefit FET members!

*Barbara Hurula, Executive Director  
FET - Federation of Environmental Technologists, Inc.*

**Thanks from Milwaukee Bar Association**

*Barry Ashenfelter, Michael Prager  
Central Office, Remediation & Redevelopment Program  
June 11, 2015*

On behalf of the Milwaukee Bar Association, I want to thank you very much for presenting the seminar in Milwaukee yesterday. It was really excellent and was greatly appreciated by the attorneys that attended.

*David P. Ruetz, Senior Project Manager  
GZA GeoEnvironmental, Inc.*

**Tomah Superfund**

*Mae Willkom  
West Central, Remediation & Redevelopment Program  
April 13, 2015*

I was talking with Wisconsin Air National Guard (WIANG) and they spoke very highly of Mae's involvement and help with the Tomah superfund site (labeled armory). They specifically asked me to pass along how helpful you were in moving this project forward...The Captain and EPAS manager at WIANG were very pleased with Mae and her efforts.

*Comments relayed verbally to a DNR employee*

**Wisconsin's E-Cycle Program an Example for Other States**

*Waste & Materials Management Program*

*April 3, 2015*

*Wisconsin E-Cycle program's materials are being used as a shining example for Washington State's electronics recycling program.*

We are going through a stakeholder process about adding peripherals to our law, and I'm showing the E-cycle WI program materials as the vision for what I want. Thanks for your great work on that!

*Sego Jackson, Strategic Advisor  
Waste Prevention and Product Stewardship  
Seattle Public Utilities*



Wisconsin Department of Natural Resources  
PO Box 7921, Madison, WI 53707  
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